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Approved For Release 1999/08/27 : CIA-RDP78-03921A000100060002-9 B-7 SECRET/CIA OFFICIALS ONLY

TITLE

Basic Supervision

OBJECTIVE

Effective management at the level of the first-line

supervisor

PREREQUISITES

Top Secret clearance

GS-5 through GS-14

Present or anticipated supervisory assignment

ENROLLMENT

8 to 18

DURATION

Two weeks - 4 hours each morning (40 hours), plus from 10-15 hours' unclassified reading outside scheduled class

time

LOCATION

Headquarters

The course is for persons from all major components at all levels through GS-14 who are directly responsible for personnel at the first working level. The objective is to orient the first-line supervisor to the responsibilities and authority which are characteristic of first-line supervision throughout the Agency. Presentations at the GS-13 and GS-14 level are titled "Supervision for Intelligence Officers" and are specifically geared to those individuals whose main responsibility is substantive research but who also have some management responsibility as project leaders or who otherwise direct other analysts or technical personnel.

The course assumes that most students are carrying their own production workload, and that supervisory responsibilities are in addition to, and not in place of, their substantive, technical or production assignments. Particular emphasis is given problems of person-to-person relationships as the supervisor meets them in his responsibilities for training, communicating, planning and disciplining. Selected aspects of organization, leadership and control are also dealt with.

Each successive course is offered to a specified group, for example, GS-9 - GS-12, so that supervisors of a given general level of responsibility work together and so that specific course content can be adjusted to the needs and capacity of the participants. A limited number of non-supervisors being prepared for supervisory positions can be accepted.

The course content includes: reading, lectures, and group discussions of problem cases. Through these means students are guided in applying basic principles of sound management to the situations in which they are working.

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B-8

TITLE

Basic Management

OBJECTIVE

Effective management at the Branch Chief supervisory

level

PREREQUISITES

Top Secret clearance

GS-11 through GS-15

ENROLLMENT

8 to 20

DURATION

Two weeks - 4 hours each morning (40 hours), plus 10

to 20 hours of unclassified outside reading

LOCATION

Headquarters

The course is aimed primarily at the level of the Branch Chief, but is open to personnel above and below that level. Each successive course is offered to a specified group, for example, GS-12 through GS-14, so that supervisors of a given general level of responsibility work together. Students in the course are assumed to have at least one lower echelon of supervisors under their direction; for example, section heads. It is presumed that substantially full time on the job is spent in management activities (planning, directing, coordinating and controlling), rather than in direct substantive work. The course covers elements of management which are common to middle levels in DD/I, DD/S, and DD/P.

The course contains the following major elements: (1) a highly generalized job analysis of middle management responsibilities in the Agency; (2) a limited amount of general doctrine current in the field of management; (3) discussion of specific management techniques in use in Agency components; and (4) group analysis of problem situations and of case histories.

At every point the course emphasizes the student's responsibility for translating his own background of experience and the information exchanged in the course into the terms and problems of his current job assignment. He is encouraged to define his problems as specifically as possible, to select a line of attack, and to undertake his own solutions. The 40 hours of the course span two weeks in half-day sessions, so that participants may maintain daily contact with their offices and apply ideas of the classroom to the job situation.

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B-10

TITLE

Clerical Orientation

OBJECTIVES

Acquaintance with the Agency mission, functions, and procedures within the national intelligence framework

Preparation for Agency clerical service

PREREQUISITE

Secret clearance

ENROLLMENT

5 to 32

DURATION

Three days (24 hours)

LOCATION

Headquarters

25X1A

This course is designed to orient all new clerical personnel to the Agency and its relative position within the national intelligence community. Agency office procedures and practices such as telephoning, filing, correspondence, and security.

B-11

TITLE

Clerical Reorientation

OBJECTIVES

Reorientation to Agency mission, functions, and proce-

dures within the national intelligence framework

Review of current clerical problems

PREREQUISITES Secret clearance

One year of Agency clerical experience

ENROLLMENT

15 to 20

DURATION

One day (7 hours)

LOCATION

Headquarters

This course is designed for experienced clerical personnel who will, in the supervisor's opinion, benefit from an up-to-the minute condensation of the three-day Clerical Orientation Course. It includes current information on Agency organization and the intelligence community. It provides for discussion of common clerical problems, analysis of clerical responsibilities, and refinement of clerical and related skills.

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B-12

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TITLE

English Usage (Review)

OBJECTIVES

Review of basic grammar principles which include parts of speech, their effective use in sentences, and sentence

structure

Review of fundamental and practical rules of punctuation

and capitalization

The use of the dictionary, and the systematic study of

word usage with emphasis on confusing words

PREREQUISITES

Secret clearance

Pretest

ENROLLMENT

5 to 15

DURATION

Four weeks - $1\frac{1}{4}$ hours per day (25 hours)

LOCATION

Headquarters

NOTE

Courses B-12, 13, 14, 15, 16, 17, 18, and 19 comprise the Clerical Refresher Program.

B-15

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(April 1957)

TITLE

Intermediate Shorthand Dictation

OBJECTIVES

Review of Gregg shorthand theory and concentrated study

of a diversified vocabulary

Dictation speed of 70 words a minute or faster

Review of Agency correspondence formats

PREREQUISITES

Secret clearance

Pretest or achievement of objectives in preceding class

(Dictation speed of 60 words a minute)

ENROLLMENT

5 to 20

PURATION

Four weeks - 14 hours a day (25 hours)

LOCATION

Headquarters

B-16

TITLE

Advanced Shorthand Dictation

OBJECTIVES

Review of Gregg shorthand theory and stenographic practice

in Agency terminology

Dictation speed of 80 words a minute or faster

Review of Agency correspondence formats

PREREQUISITES

Secret clearance

Pretest or achievement of objectives in proceding class

(Dictation speed of 70 words a minute)

ENROLI MENT

5 to 20

DURATION

Four weeks - 12 hours a day (25 hours)

LOCATION

Headquarters

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SECRET/CIA OFFICIALS ONLY (April 1957)

B-13

TITLE

Shorthand Theory Review

OBJECTIVES

Intensive Review of entire Gregg shorthand system

Dictation speed of 60 words a minute or faster

PREREQUISITES Secret clearance

Basic knowledge of Gregg shorthand theory

Pretest

ENROLLMENT

5 to 20

DURATION

Four weeks - 1 hours a day (30 hours)

LOCATION

Headquarters

B-14

TITLE

Introductory Shorthand Dictation

(Inactive as of 3 August 1956)

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TITLE

Shorthand Theory Review

OBJECTIVES

Review of Gregg shorthand theory

Dictation speed of 60 words per minute on practiced

material

PREREQUISITES

Secret clearance

Basic knowledge of Gregg shorthand theory

Pretest

ENROLLMENT

5 to 20

DURATION

Four weeks - $1\frac{1}{2}$ hours per day (30 hours)

LOCATION

Headquarters

B-14

TITLE

Introductory Shorthand Dictation

OBJECTIVES

Review of Gregg shorthand theory

Dictation speed of 60 words per minute

PREREQUISITES

Secret clearance

Pretest or achievement of objectives in preceding class (Dictation speed of 60 words per minute on practiced

material)

ENROLLMENT

5 to 20

DURATION

Four weeks - 1 hour per day (20 hours)

LOCATION

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TITLE

Intermediate Shorthand Dictation

OBJECTIVES

Review of Gregg shorthand theory

Dictation speed of 80 words per minute

PREREQUISITES

Secret clearance

Pretest or achievement of objectives in preceding class

(Dictation speed of 60 words per minute)

ENROLLMENT

5 to 20

DURATION

Four weeks - $1\frac{1}{2}$ hours per day (30 hours)

LOCATION

Headquarters

B-16

TITLE

Advanced Shorthand Dictation

OBJECTIVES

Stenographic practice in Agency terminology

Dictation speed of 100 words per minute

PREREQUISITES

Secret clearance

Pretest or achievement of objectives in preceding class

(Dictation speed of 80 words per minute)

ENROLLMENT

5 to 20

DURATION

Four weeks - $1\frac{1}{2}$ hours per day (30 hours)

LOCATION

SECRET/CIA OFFICIALS ONLY

B-17

TITLE

Non-clerical Basic Typing

OBJECTIVE

Introduction to typing for non-clerical personnel who will find the machine a helpful, occasional tool in the prep-

aration of notes, memos, and drafts

PREREQUISITE

Secret clearance

ENROLLMENT

15 to 30

DURATION

Eight weeks - 45 minutes per day (30 hours) - (Scheduling

of the course is sometimes on Agency time, sometimes on

student's time)

LOCATION

Headquarters

B-18

TITLE

Typing Techniques Review

OBJECTIVES

Review of keyboard and basic techniques

Development of speed and accuracy

40 net words per minute on a ten-minute timed writing

PREREQUISITES

Secret clearance

Basic knowledge of the keyboard

Pretest

ENROLLMENT

5 to 15

DURATION

Four weeks - 1 hour per day (20 hours)

LOCATION

B-19

SECRET/CIA OFFICIALS ONLY

TITLE

Advanced Typing

OBJECTIVES

Refine techniques

Increase speed and accuracy

PREREQUISITES Secret clearance

Pretest or achievement of objectives in preceding class (40 net words per minute on a ten-minute timed writing)

ENROLLMENT

5 to 15

DURATION

Four weeks - 1 hour per day (20 hours)

LOCATION

SECRET/CIA OFFICIALS ONLY

B-20

TITLE

Instructional Techniques

OBJECTIVES

Teaching methods and techniques as practiced in the Office

of Training

Capabilities of Office of Training for instructional sup-

port

PREREQUISITE

Top Secret clearance

ENROLLMENT

10 to 20

DURATION

One week (40 hours)

LOCATION

Headquarters

This course introduces students to the principles and methods of teaching and learning, including the advantages and uses of visual and aural aids. Emphasis is placed on self-improvement and the instructional techniques employed in the Office of Training.

Students prepare lesson plans and present lectures or demonstrations in subjects of their own choosing. Directed discussions help to point out strong points and defects of the presentations. Methods of preparation of training aids and this organization's capabilities to supply all types of training aids, from posters and charts through films to sand tables and three-dimensional aids, are discussed.

In cases where a sponsoring office requests that a student be given specialized instruction, on-the-job tutorial training with senior instructors will be provided.

B-21

SECRET/CIA OFFICIALS ONLY

TITLE

Effective Writing

OBJECTIVES

To study those principles of exact, clear, forceful, expository writing which must be possessed as minimum skills by any employee who writes or supervises writing activities

To investigate and practice the most effective methods of organizing and presenting material for specific purposes

To sharpen, through study and practice, the capacity to perform accurate, logical thinking, and to show the essential relationship between good thinking and good writing

ENROLLMENT

20

DURATION

20 hours - two 1-hour sessions per week for ten weeks

LOCATION

Headquarters

The course is designed for professional employees at all levels throughout the Agency. It includes lectures, practical exercises and critiques. In addition to group discussions, the course provides as much individual assistance on writing problems as time or circumstances permit.

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TITLE

Management (Special)

OBJECTIVE

Effective management at intermediate and higher supervisory

levels

PREREQUISITES

Top Secret clearance

GS-12 through GS-18

ENROLLMENT

12 to 18

DURATION

35 to 60 hours (Part-time or full-time, as requested)

LOCATION

Headquarters, or as otherwise designated

This is a special course, flexible as to content and schedule, designed to meet any needs of particular Agency components for basic management training which cannot be met satisfactorily by the regularly scheduled presentations of the Basic Management Course.

The course is presented only as requested by the Agency component or components desiring the coverage and is developed by the OTR staff in collaboration with the requesting component. Requests should provide sufficient lead time for the preparation of the type of presentation desired. Further information can be obtained from the Chief, Management Training, OTR.

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B-23



B-24

25X1A

TITLE

Departmental Briefing

OBJECTIVE

Orientation in national and departmental relationships existing throughout the American intelligence community, emphasizing the responsibility of the Director of Central

Intelligence

PREREQUISITE

Top Secret clearance

ENROLLMENT

16 to 83

DURATION

Three hours

LOCATION

Headquarters

This program is designed to familiarize personnel from the IAC agencies with the organization and procedures pertinent to the system of national intelligence production, operation, and coordination, and its interconnecting links with policy.

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TITLE

Conference Leadership

OBJECTIVE

To identify, explain, and apply the principles and

techniques of effective conference planning, leadership.

and participation

PREREQUISITE

Top Secret clearance

ENROLLMENT

12 to 16

DURATION

Six weeks: two 2-hour sessions per week (24 hours)

LOCATION

Headquarters

The course is designed primarily for officers in all components of the Agency who are responsible for planning and leading various types of group discussions, but the role of an effective participant is also emphasized. In the first two class sessions the instructor discusses the ways and means of planning and conducting successful group conferences, giving special attention to the solving of problems of control. In the remaining sessions each student leads the group in a 40-minute discussion of a topic of general interest. An intensive critique follows each discussion.

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TITLE Effective Speaking

OBJECTIVE Principles of public speaking as related to the oral pres-

entation of intelligence, including selection and use of

graphic aids

PREREQUISITES Top Secret clearance

Present or future assignment requiring proficiency in oral

briefing

ENROLLMENT 12 to 20

I-5

DURATION Six weeks: 2-hour sessions twice a week (24 hours)

LOCATION Headquarters

Early sessions in the course emphasize basic principles and fundamentals of public speaking. Students prepare and present short speeches before the class. These are analyzed and constructive suggestions are offered in class discussion. Tape recordings made of each presentation assist both instructor and student in further analysis. Later in the course, students give longer speeches on topics related to their own responsibilities. Class critiques emphasize fine points of delivery, organization of content, proper use of graphic aids, and general effectiveness.

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I-6

TITLE

Writing Workshop

OBJECTIVE

Review the elements and apply the principles of clear,

concise writing

PREREQUISITE

Top Secret clearance

ENROLLMENT

10 to 12

DURATION

Nine 3-hour sessions during a period of four weeks

(27 hours)

LOCATION

Headquarters

The course is conducted as a workshop primarily for employees whose assignments involve the written presentation of intelligence, but the emphasis on fundamental principles of composition makes it beneficial for anyone who desires to improve general writing skill. Assignments are tailored to individual needs and experience. Special attention is given to the development of simple, direct style, and to the solution of writing problems such as structural organization and diction. Instructors' criticisms supplement class discussions and exercises designed to correct common writing faults.

I-7

SECRET/CIA OFFICIALS ONLY

TITLE Reading Improvement

OBJECTIVES Improve job efficiency by increasing reading ability

Develop a wide range of reading techniques

Adjust rate of reading to comprehension requirements

Improve perceptual habits

PREREQUISITE Secret clearance

ENROLLMENT 10 to 20

DURATION Six weeks: 1 hour per day (30 hours)

LOCATION Headquarters

Methods and techniques in developing the speed and level of comprehension, with emphasis on flexibility and comprehension requirements, are the focal points of the course.

In developing a wide range of reading techniques and in defining comprehension requirements, the student is instructed through lectures and discussions on the best techniques for <u>scanning</u>, <u>extensive</u> (informational), and <u>intensive</u> (technical) reading. This is followed by student practice, using diverse techniques in various reading situations. Practice includes supervised exercises and reading of individual and group selections of varied content at controlled rates. Good perceptual habits are developed by increasing the span of recognition, establishing control over regressive eye movement, and eliminating vocalization.

Approximately thirty percent of the course is devoted to lectures, instructions, and practice exercises in the three types of reading. Forty percent of the training provides practice with the Reading Rate Accelerator. The remaining thirty percent of the course is divided equally between tachistoscopic training and special films.

A retention program, designed to ascertain long-range benefits, is conducted eight weeks and twelve months after the course.

Satisfactory completion of this course fulfils the prerequisite for enrollment in the Advanced Reading Improvement course.

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I-10

Quartine

TITLE

Reading Analysis Program

OBJECTIVES

Analyze relative proficiency in several kinds of reading skills to determine for individuals and office groups (a) suitability of employee's reading capabilities in relation to specific job requirements, and (b) probable degree of benefit which could be obtained from the Reading Improvement course

PREREQUISITE

Secret clearance

ENROLLMENT

5 to 10

DURATION

6 hours: one hour per day

LOCATION

Headquarters

This program serves as a preliminary analysis for the Reading Improvement course. The analysis of the employee's reading proficiency in scanning, informational and study reading tasks determines how well his reading skills are adapted to his job reading requirements, and indicates the areas in which he could improve.

A half-hour conference with each employee informs him of his strengths and weaknesses in reading, and provides a basis for self-improvement.

Upon request, the program is scheduled and adapted for any Agency component with specialized job reading requirements. Through consultation with the office concerned, a program is outlined so that employees' reading performance can be analyzed on the basis of their job reading tasks and materials.

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